

1. The prize draw is open to all UK residents aged 18 years or over, and only one entry per person is permitted.
2. The prize draw is free to enter.
3. All entries must be submitted via the [VisitLeicester.info](http://VisitLeicester.info) website or by completing an entry form and posting to Visit Leicester Information Centre, 51 Gallowtree Gate, Leicester LE1 5AD or hand delivering it to the Visit Leicester Information Centre and placing it in the entry box.
4. The closing date of the prize draw is 23.59 on Wednesday 12<sup>th</sup> December. Entries received after this time will not be accepted.
5. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
6. Winners will be chosen by random draw on Friday 14<sup>th</sup> December. Winners will be “verified by Promoter and or its agents”.
7. The winners will receive a prize from those listed.
8. The winner will be notified by email or telephone (using details provided at entry) before Wednesday 19<sup>th</sup> December and must provide a postal address to claim their prize. If a winner does not respond to the Promoter within 14 days of being notified by the Promoter, then the winner's prize will be forfeited and the Promoter will be entitled to select another winner in accordance with the process described above.
9. The prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.
10. The prizes are supplied by third parties. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.
11. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
12. The Promoter reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.
13. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion in the event of a catastrophe, war, civil or military disturbance, act of God or any actual or anticipated breach of any applicable law or regulation or any other event outside of the promoter's control.

14. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.
15. Personal data supplied during the course of this promotion will only be processed as set out in the Promoter's Privacy Policy. [www.visitleicester.info/information/privacy](http://www.visitleicester.info/information/privacy).
16. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.
17. The Promoter of this prize draw is Leicester City Council of City Hall, 115 Charles Street, Leicester LE1 1FZ.